

Virtual AskQC Office Hours

Rapid Harm Reduction Through Locally Preferred
Subjects in WorldCat Discovery

OCLC Metadata Quality
August 2023

Housekeeping

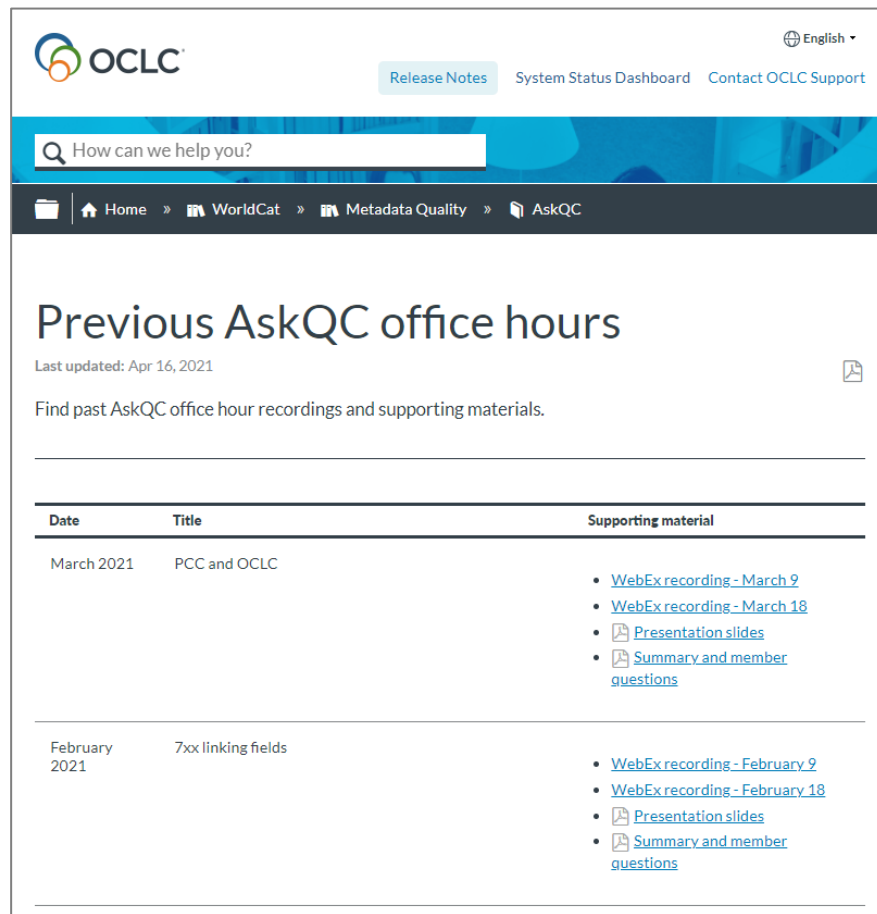
This session is being recorded



Housekeeping

This session is being recorded

All session recordings, slides, and notes are available at oc.lc/askqc



The screenshot shows the OCLC website interface. At the top, there is the OCLC logo, a language selector set to "English", and navigation links for "Release Notes", "System Status Dashboard", and "Contact OCLC Support". A search bar contains the text "How can we help you?". Below the search bar is a breadcrumb trail: Home » WorldCat » Metadata Quality » AskQC. The main content area is titled "Previous AskQC office hours" and includes a "Last updated: Apr 16, 2021" timestamp and a download icon. A sub-header reads "Find past AskQC office hour recordings and supporting materials." Below this is a table with three columns: "Date", "Title", and "Supporting material".

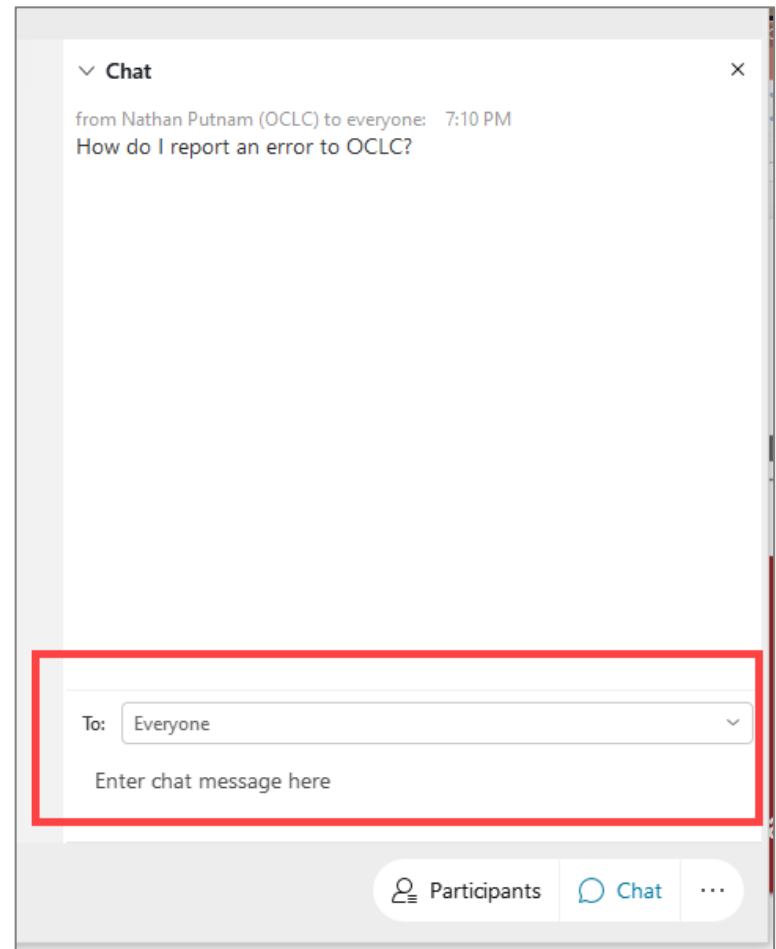
Date	Title	Supporting material
March 2021	PCC and OCLC	<ul style="list-style-type: none">WebEx recording - March 9WebEx recording - March 18Presentation slidesSummary and member questions
February 2021	7xx linking fields	<ul style="list-style-type: none">WebEx recording - February 9WebEx recording - February 18Presentation slidesSummary and member questions

Housekeeping

This session is being recorded

All session recordings, slides, and notes are available at oc.lc/askqc

Enter questions in chat to
“Everyone” at any time during the
presentation



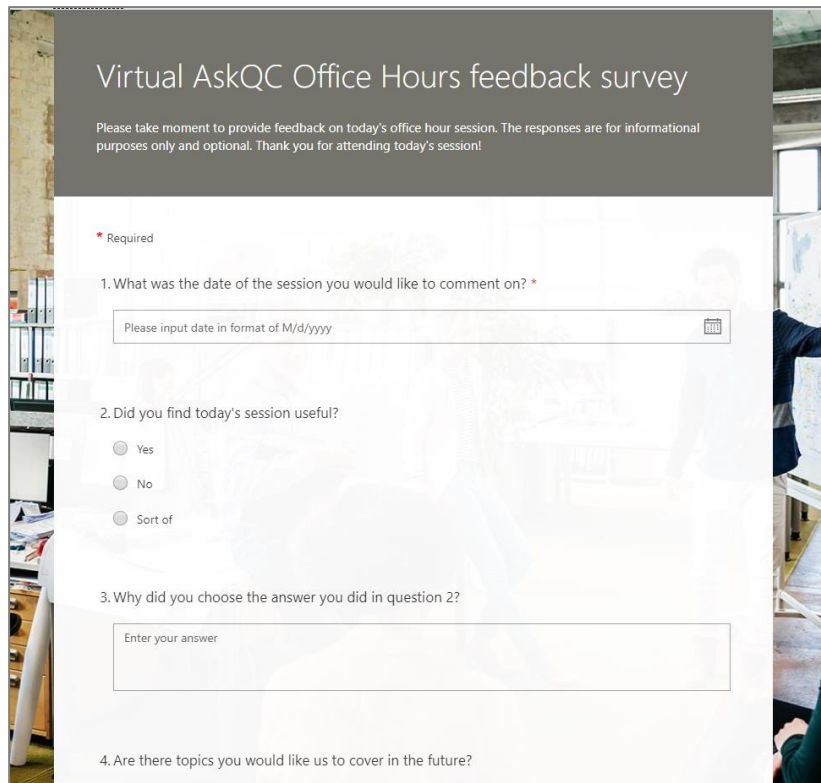
Housekeeping

This session is being recorded

All session recordings, slides, and notes are available at oc.lc/askqc

Enter questions in chat to “Everyone” at any time during the presentation.

After the session, you will be directed to a brief, optional survey



Virtual AskQC Office Hours feedback survey

Please take moment to provide feedback on today's office hour session. The responses are for informational purposes only and optional. Thank you for attending today's session!

* Required

1. What was the date of the session you would like to comment on? *

Please input date in format of M/d/yyyy

2. Did you find today's session useful?

Yes

No

Sort of

3. Why did you choose the answer you did in question 2?

Enter your answer

4. Are there topics you would like us to cover in the future?

On the call today



Shanna Griffith
Senior Data Analyst



Grace McGann
Associate Product
Manager



Laura Ramsey
Senior Metadata
Operations Manager



Hayley Moreno
Senior Data Analyst

Rapid Harm Reduction Through Locally Preferred Subjects in WorldCat Discovery

Grace McGann
Associate Product Manager

August 2023

Rapid Harm Reduction Through Locally Preferred Subjects in WorldCat Discovery

Grace McGann, Associate Product Manager

OCLC

**Locally preferred subjects in
WorldCat Discovery supports
libraries' Diversity, Equity,
and Inclusion (DEI) efforts.**

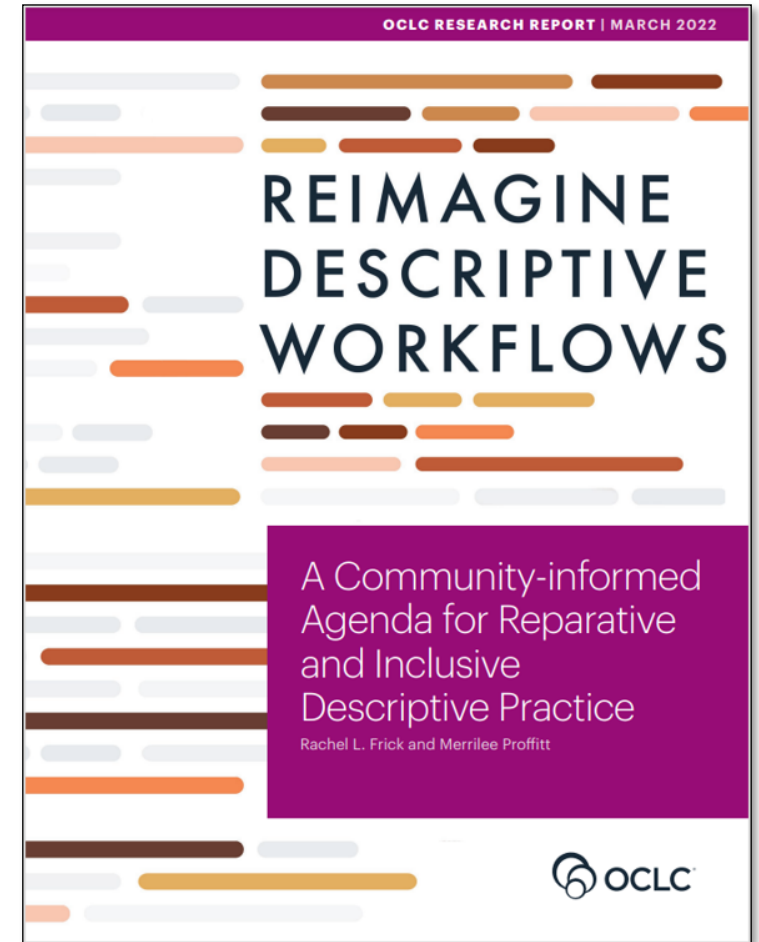
What we will cover

- "Reimagine Descriptive Workflows"
 - What it is
 - How it fueled this work
- Locally preferred subjects in WorldCat Discovery
 - How they function
 - User interface
- Directions for future work

"Reimagine Descriptive Workflows"

Reimagine Descriptive Workflows

- The framework presented in this report is in three categories:
 - Organizational shifts
 - Operational workflows
 - Professional and personal development



Applying Learnings/Takeaways

- Convening of library community broader than specific products
- Takeaways from working sessions:
 - **Urgency:** Reduce harm rapidly while more effective solutions develop within the library community and ecosystem
 - **Multiplicity:** Global problems require culturally contextual solutions, not one-size-fits-all solutions

"To remain neutral about these systems is the very opposite of what it means to be a librarian in the twenty-first century."

-Crystal Vaughan in "The Language of Cataloguing: Deconstructing and Decolonizing Systems of Organization in Libraries"

Libraries as Development Partners

Consult

- Libraries have been our key partners in developing the current state of this feature as well as future releases

Adjust

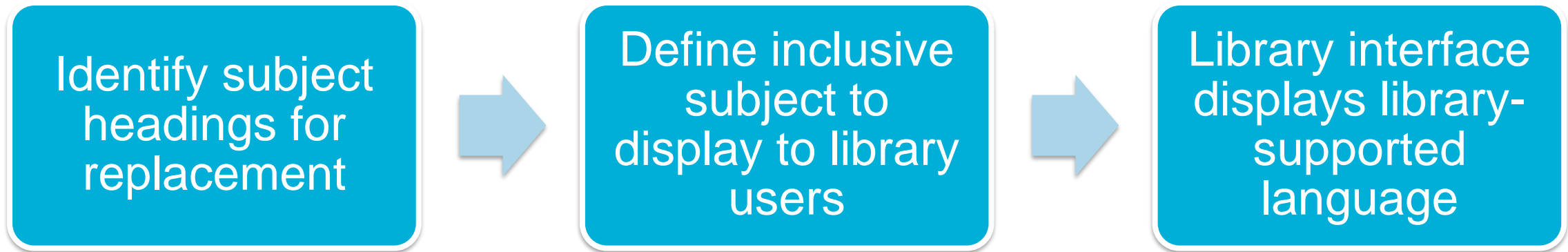
- The first approach isn't always the right one. We began discussions with libraries in November 2021 and continued into March 2022 as we adjusted our approach based on feedback.

Iterate

- This feature has had two releases so far in August and October of 2022, with additional functionality on the way. We are continuing to build and grow this feature as libraries adopt it.

Locally preferred subjects- how they work

Basic Concept



Libraries locally define subjects that reflect the identities, lived experiences, and values of their users to reduce harm in item description.

Local subject re-mapping template

	A	B	C	D	E	F	G	H
1	Region	Symbol	6xx Field	6xx 2nd indicator	6xx \$2 Value	Category	Subject Heading	Alternative Heading
2	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Alien criminals	Noncitizen criminals
3	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Alien detention centers	Immigrant detention centers
4	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Alien property	Property of noncitizens
5	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Aliens	Noncitizens
6	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Aliens in art	Noncitizens in art
7	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Aliens in literature	Noncitizens in literature
8	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Aliens in mass media	Noncitizens in mass media
9	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Aliens in motion pictures	Noncitizens in motion pictures
10	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Children of illegal aliens	Children of undocumented immigrants
11	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Children of illegal aliens--Education	Children of undocumented immigrants--Education
12	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Children of illegal aliens--Education--Law and legisla	Children of undocumented immigrants--Education--Law and legislation
13	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Illegal alien children	Undocumented immigrant children
14	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Illegal aliens	Undocumented immigrants
15	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Illegal aliens in literature	Undocumented immigrants in literature
16	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Illegal aliens--Fiction	Undocumented immigrants--Fiction
17	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Illegal aliens--Government policy--United States	Undocumented immigrants--Government policy--United States
18	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Illegal aliens--United States	Undocumented immigrants--United States
19	USA	OCL	650		0 n/a	Aliens/Illegal Aliens	Women illegal aliens	Women undocumented immigrants

With this document, libraries can:

- Share their work and collaborate
- Benefit from the contributions of others
- Access/share region-specific re-mappings

Subject mapping types

- Libraries can define:
 - 1:1 subject replacements
 - Homeless people > people experiencing homelessness*
 - Wildcard subject replacements
 - *Homeless people* > people experiencing homelessness*
 - *Homeless people > people experiencing homelessness*
 - Homeless people* > people experiencing homelessness*

OCLC Service Configuration

The screenshot shows the OCLC Service Configuration interface. The top navigation bar includes the OCLC logo, a 'Need Help?' dropdown, and the user name 'Grace McGann'. The left sidebar contains a list of configuration categories: Search Settings (highlighted), Item Detail Settings, User Interface Options, Display Settings, Relevancy and Scoping, Full Text OpenURL Resolvers (outgoing requests), Place Hold/Request Buttons, OPAC Statuses, Locations and Circulation Policies, Holding Codes & Shelving Location Messages, Local and Enhanced Content, Full Text and Open Access Links, ILS Support and Maintenance, and Google Analytics (WorldCat Discovery only). The main content area is titled 'Search Settings' and includes sections for 'Search expansion settings', 'Search filters settings', and 'Search results settings'. The 'Alternative subject headings' section is highlighted with a black border and contains the following configuration options:

- Display alternative subject headings in search results and item details
- [Reference Documentation](#) to learn about alternate subject headings and download a template
- Select your tab-delimited file to import into WorldCat Discovery. Tab-delimited files cannot be downloaded from here, retain local copy.
- ourmapping.tsv** [Replace](#)
- Notify your library users with a custom message
 - Use default text: "The language selected was replaced by your library. By Continuing with your search, the original language will be searched." System will display a translated label based on locale or user language selection.
 - Use custom text
- Notification Message (500 character limit):
- [+ Add translation](#)

Buttons for 'Save' and 'Cancel' are located at the bottom right of the configuration section.

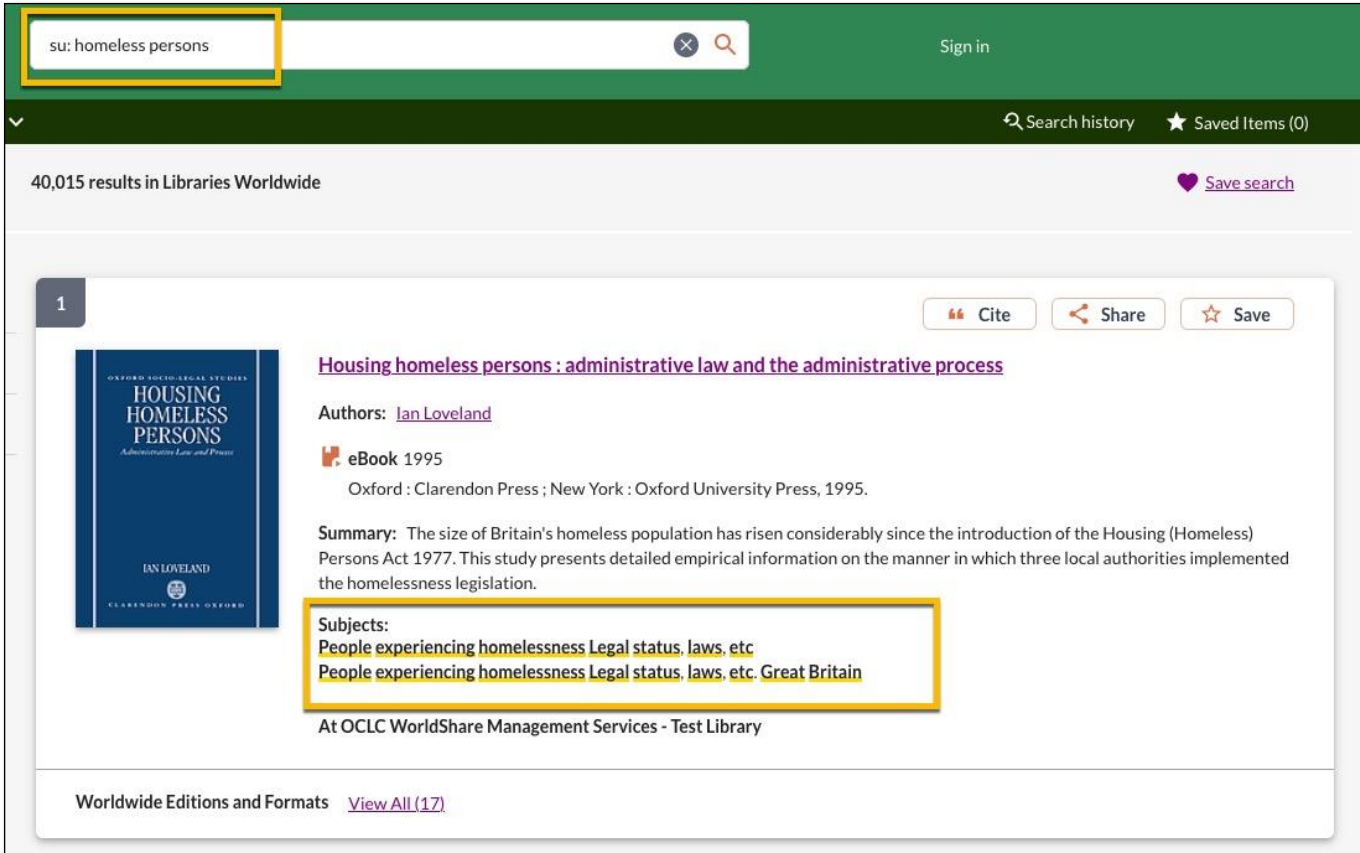
- Libraries upload their local configuration file to implement subject re-mappings in their WorldCat Discovery interface.

OCLC Service Configuration > WorldCat Discovery and WorldCat Local > Search Settings > Alternative subject headings

WorldCat Discovery user interface

Users see the terms you define

Subject search for “su:
homeless persons”



The screenshot shows a library search interface. At the top, a search bar contains the query "su: homeless persons" and is highlighted with a yellow box. Below the search bar, the results are displayed for "40,015 results in Libraries Worldwide". The first result is highlighted with a "1" in a grey box. The result details include:

- Title:** [Housing homeless persons : administrative law and the administrative process](#)
- Authors:** [Ian Loveland](#)
- Format:** eBook 1995
- Publisher:** Oxford : Clarendon Press ; New York : Oxford University Press, 1995.
- Summary:** The size of Britain's homeless population has risen considerably since the introduction of the Housing (Homeless) Persons Act 1977. This study presents detailed empirical information on the manner in which three local authorities implemented the homelessness legislation.
- Subjects:** [People experiencing homelessness Legal status, laws, etc](#)
[People experiencing homelessness Legal status, laws, etc. Great Britain](#)

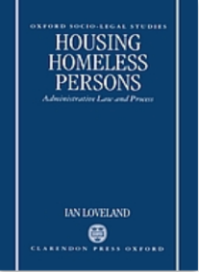
The subject lines are highlighted with a yellow box. At the bottom of the result, it says "At OCLC WorldShare Management Services - Test Library".

My library has chosen to replace any subjects including “homeless persons” with “people experiencing homelessness”

Item details display replaced subject

1

Cite Share Save



Housing [homeless persons](#) : administrative law and the administrative process

Authors: [Ian Loveland](#)

eBook 1995
Oxford : Clarendon Press ; New York : Oxford University Press, 1995.

Summary: The size of Britain's [homeless](#) population has risen considerably since the introduction of the Housing ([Homeless Persons](#)) Act 1977. This study presents detailed empirical information on the manner in which three local authorities implemented the homelessness legislation.

More Author/Title Info: Ian Loveland.

Series: [Oxford socio-legal studies](#)
[Oxford socio-legal studies.](#)

Physical Description: 1 online resource (ix, 379 pages) : illustrations

System Details: Master and use copy. Digital master created according to Benchmark for Faithful Digital Reproductions of Monographs and Serials, Version 1. Digital Library Federation, December 2002.

Contents: 1. The 'Right' to Council Housing? -- 2. Homelessness in Britain: Historical Perspectives -- 3. The Housing ([Homeless Persons](#)) Act 1977 -- 4. Eastern, Midland, and Western Councils -- 5. Doing the Job -- 6. Priority Need and Homelessness -- 7. Intentional Homelessness -- 8. Local Connection -- 9. Rehousing [Homeless Persons](#) -- 10. Legal Control of Administrative Discretion? -- 11. 'Welfare Rights, Law, and Discretion' Revisited.

Subjects:
Faceted Application of Subject Terminology
[People experiencing homelessness Legal status, laws, etc](#)
[Public housing Law and legislation](#)
[Great Britain](#)
Library of Congress Subject Headings
[Public housing Law and legislation Great Britain](#)
[People experiencing homelessness Legal status, laws, etc. Great Britain](#)
Source not specified
[Housing Law](#)

Users will see the replaced subject on the item details page. The subject is hotlinked, so they can click to perform a search on that term.

Harmful language warning

1

Cite Share Save

Housing homeless persons : administrative law and the administrative process

Authors: [Ian Loveland](#)

eBook 1995

Oxford : Clarendon P

Summary: The size of Br
Persons Act 1977. This s
the homelessness legisla

More Author/Title Info: Ian Loveland.

Series: [Oxford socio-le](#)
[Oxford socio-le](#)

Physical Description: 1 online resour

System Details: Master and use
and Serials, Ver

Contents: 1. The 'Right' to
Persons) Act 19
Homelessness -- 7. Intentional Homelessness -- 8. Local Connection -- 9. Rehousing **Homeless Persons** -- 10. Legal
Control of Administrative Discretion? -- 11. 'Welfare Rights, Law, and Discretion' Revisited.

Subjects: *Faceted Application of Subject Terminology*

Subjects

The language selected was replaced by your library. By Continuing with your search, the original language will be searched.

Continue

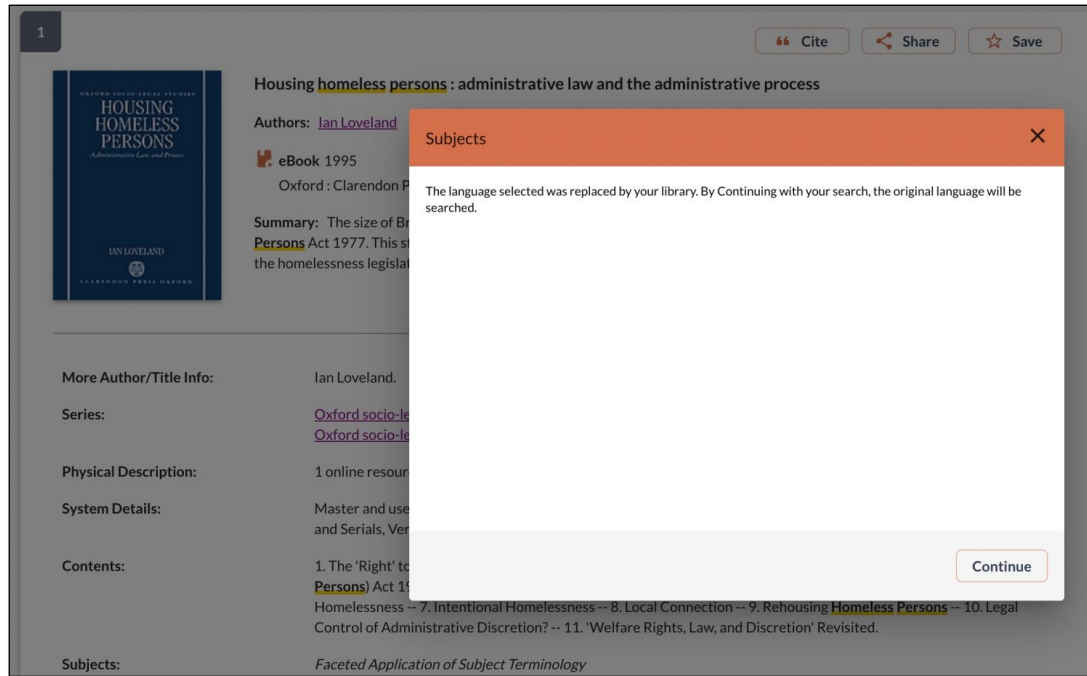
Libraries can customize language to warn users before they see harmful language when a search is performed on an original subject.

Future Work

More granular subject replacement

- Libraries will be able to define the authority source for subject replacements by providing the following information:
 - 6XX field 2nd indicator value
 - 6XX field \$2 value (if 2nd indicator was 7)

Library-defined search expansions



- With local search expansions, libraries can:
 - Eliminate the need for this harmful language warning.
 - Ensure users can search library-supported language and bring back all the relevant search results.

User search/hotlinked subject

People experiencing homelessness



Local search expansion

Homeless people

**Because
what is
known must
be shared.[®]**

Thank you.

Grace McGann

Associate Product Manager, OCLC

mcganng@oclc.org

On the call today



Shanna Griffith
Senior Data Analyst



Grace McGann
Associate Product
Manager



Laura Ramsey
Senior Metadata
Operations Manager



Hayley Moreno
Senior Data Analyst

Thank you!

September Virtual AskQC Office Hours
Get Informed about Genre/Form Terms

Tuesday, 12 Sept. at 9:00 AM Eastern
Thursday, 21 Sept. at 4:00 PM Eastern

Registration and session links
available at oclc.org/askqc

Send cataloging policy questions at
any time to askqc@oclc.org



Photo by [Eric Rothermel](#) on [Unsplash](#)